



Welcome to Talking Fish Therapies for 2024! Thank you for choosing us to be part of your healthcare team.

Our admin team can be contacted on 5922 4580 or hello@talkingfish.com.au with any questions, comments, concerns or feedback regarding your care.

Your therapist will provide:

- A comprehensive assessment to determine your current skills and areas you may need support.
- An evidence-based therapy plan based on your personal goals and assessment results.
- A team care approach through consultation with other key members of your care team with your permission.
- A 6-month review of the therapy program.

Your responsibilities:

- Please provide your therapist with as much accurate and current information as possible.
- Please give us as much warning as possible if you need to cancel or reschedule your appointment

Costs:

Speech Pathologist: \$387.98 for assessment and report
 \$193.99 for 1 hour therapy session
 \$193.99 for support letters/application forms
 \$1 per km travelled for mobile therapy

Allied Health Assistant: \$86.79 for 1 hour therapy session

Rebates may be available for speech pathology services via Medicare or private health funds. Please contact your GP, health fund, or Talking Fish to discuss your circumstances.



Service availability

This year Talking Fish Therapies will operate on the following days and times at our clinic at 101/445 Princess Hwy, Officer.

Monday	9am - 5pm
Tuesday	9am - 5pm
Wednesday	9am - 5pm
Thursday	9am - 5pm
Friday	9am - 5pm
Saturday	10am - 4pm (Allied Health Assistants only)

We will also be providing mobile therapy services where this is necessary and our therapists are available to do so. There is a travel fee for mobile therapy outside Beaconsfield/Officer.

Cancellation policy:

Please understand that if you don't turn up to your appointment or you cancel with less than 48 hours notice we can not give your time slot to another client who needed treatment. As such we will charge the full therapy session fee for any clients who do not attend their appointment with less than 48 hours notice. In exceptional circumstances, this fee may be waived.

Privacy policy:

Talking Fish Therapies takes your privacy very seriously and will not share any of your information without your permission. We store only information that is relevant to your care and only discuss this information with people who it is clinically necessary to share with. As part of the intake form you completed prior to beginning with Talking Fish, we asked for information giving us permission to discuss your/your child's care with specific professionals and also had the opportunity to list any individuals you specifically DO NOT want us to communicate with. These permissions will be stored and strictly adhered to.

We look forward to working with you and/or your child to achieve your communication goals.